

# Jonathan Sandoval Rodriguez

## GRAPHIC DESIGNER & ILLUSTRATOR

Passionate art and design enthusiast committed to seamlessly merging aesthetics and functionality in projects.

Currently pursuing roles that leverage my creative and analytical skills, particularly interested in opportunities related to visual design or illustration.



### Portfolio:

[www.artbyjonathansandoval.com/](http://www.artbyjonathansandoval.com/)



Heredia, Costa Rica.



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## SOFTWARE

Adobe Photoshop  
Adobe Illustrator  
Adobe After Effects  
Adobe InDesign  
Blender  
Office Package

## SKILLS

Basic Blender 3D Modeling  
Motion Graphics  
Digital Illustration

## LANGUAGES

Spanish	Native Speaker
English	C1
Portuguese	B2

## EXPERIENCE



### Freelance

Present

### GRAPHIC DESIGNER/ ILLUSTRATOR

As part of a university project, I formulated and presented design proposals for a fictional restaurant, developing a cohesive branding strategy aligned with coordinated events to generate anticipation for the restaurant's opening.

For the Mobydyg company, I crafted and designed a corporate mascot, to enhance brand identity and resonate with target audiences. I also accept commissions for illustrations from individuals through social media, whether it is in a realistic or cartoon style.

### Amazon

03/2022 – Present

### SPS QUALITY AUDITOR L4

Audit different Selling Partner Support associates and contribute with feedback for process and service improvements to ensure that they meet quality standards.

### Amazon

07/2020 – 03/2022

### AWS TCSA

Aided customers with diverse billing and account inquiries, achieving top performer status and concurrently elevating customer satisfaction. Contributed to ongoing process refinement for optimal service delivery.

### Foundever

03/2017 – 07/2019

### CUSTOMER SERVICE AGENT

Delivered exemplary customer and technical support across diverse accounts, including AT&T, Intel, and Capital One. Acknowledged for expertise, assumed a leadership role as the designated Optane expert, providing valuable assistance to peers.

## EDUCATION



Universidad Politécnica Internacional

**TECHNICAL DEGREE IN GRAPHIC DESIGN | 2022**

Sykes Technical Academy

**COMPTIA A+ | 2018**

Colegio Rodrigo Hernández Vargas

**HIGH SCHOOL DIPLOMA | 2016**